Digital Millennium Copyright Act "DMCA"

Pursuant to DMCA 17 USC § 512(C), Paragould Municipal Utilities, hereafter known as "PMU", has registered with the United States Copyright Office the necessary designated agent information to facilitate notice of alleged online copyright infringement on PMU's network. PMU's designated agent is as follows:

Name:	Matthew McFadden
Company:	Paragould Municipal Utilities
Address:	P.O. Box 9
	Paragould AR, 72450
Email:	copyright@paragould.com

PMU will act on claims of copyright infringement if such claims are submitted to the designated agent above. Upon receipt of a notice alleging copyright infringement, PMU will take what it deems as appropriate steps up to and including removal of the alleged infringing materials.

If you believe that an alleged copyright violation exists or has occurred on our website or network, please provide the following information to our designated agent listed above:

- 1. A description of the copyrighted work or other intellectual property that you claim has been infringed.
- 2. A description of where the material is located on PMU's site.
- 3. If the alleged violation has been executed by a possible user of PMU's IP network, PMU must have the following information. Failure to provide all information listed below will result in PMU not being able to determine the alleged subscriber or account holder.
 - a) The IP address of the alleged user.
 - b) The port which the user used to perform the alleged violation.
 - c) The exact date and time stamp of when the alleged violation occurred.
- 4. An address, telephone number, and email address where you can be contacted.
- 5. A statement that you have a good-faith belief that the use is not authorized by the copyright owner or other intellectual property rights owner, by its agent, or by law.
- 6. A statement by you under penalty of perjury that the information in your notice is accurate and that you are the copyright or intellectual property owner or are authorized to act on the owner's behalf.
- 7. Your electronic or physical signature.

Repeat Infringement Policy Notice

As required by the DMCA, PMU has adopted a policy to terminate services to account holders or subscribers who repeatedly infringe copyrights. If multiple copyright infringements occur from the same subscriber or account holder PMU reserves the right to terminate service to that offending subscriber or account holder.